

2026 Annual Meeting & Exhibit Agenda and Program*

MONDAY, APRIL 27, 2026 (6 CEUs + 1 CEU for Visiting Exhibitors)		
7:30 AM - 8:30 AM	CHECK-IN / CONTINENTAL BREAKFAST IN EXHIBIT AREA	
	NETWORKING / EXHIBITOR SHOWCASE	
7:30 AM - 3:30 PM	SILENT AUCTION	
8:25 AM - 8:30 AM	Welcome & Opening Remarks FORUM A	Welcome & Opening Remarks FORUM B/C
8:30 AM - 9:20 AM	Innovation in Action: How AI & Technology is Shaping Health Information at Community Health Network Cindy Spann, MIS, RHIA, CHPS, CDIP, CCS, CCS-P, FAHIMA	Bridging the Gap: Leveraging IP CDI to Mitigate Clinical Validation Denials Lori Ganote, MSN, RN, CCDS, CLIMB
9:30 AM - 10:20 AM	Role Evolution in the Mid Revenue Cycle: Health Information and Revenue Integrity Roles working alongside Autonomous Coding Kacie Geretz, RHIA, CPMA, CCA, CPC	An overview of the HIPAA Security Rule Cybersecurity Notice of Proposed Rulemaking (NPRM), issued by HHS Mark Clausman, BS
10:30 AM -11:20 AM	AI Impact and Reskilling the Workforce Thea Campbell, MBA, RHIA, FAHIMA	Leading Through Change: How to Stay Focused, Agile, and Driven Through Transition Alexis King, MBA, CPTD
11:20 AM - 11:30 AM	NETWORKING / EXHIBITOR SHOWCASE / SILENT AUCTION	
11:30 AM -12:30 PM	AHIMA in Action: Where We Are & Where We're Headed Thea Campbell, MBA, RHIA, FAHIMA Jennifer Mueller, MBA, RHIA, SHIMSS, FACHE, FAHIMA, FACHDM	
12:30 PM -1:30 PM	LUNCH IN EXHIBIT AREA / NETWORKING / EXHIBITOR SHOWCASE / SILENT AUCTION	
1:30 PM - 2:15 PM	IHIMA Annual Business Meeting IHIMA Prize Winners Announced - must be present to win!	
2:15 PM - 2:30 PM	NETWORKING / EXHIBITOR SHOWCASE / SILENT AUCTION	
2:30 PM - 3:20 PM	Indiana's Health Data Utility: Powering Care, Protecting Trust Lauren Beeman Susan Houck Clark, BS, RHIT Patrick Meehan, BA Jennifer Williams, MPH, PMP	
3:30 PM - 4:30 PM	Navigating Privacy and Security in 2026 - What's Old and What's New Mark Swearingen, JD	
4:30 PM - 4:45 PM	Exhibitors announce raffle drawing winners Silent Auction winners announced & pick-up items	

*Agenda may be subject to change without notice.

Last revised 4/19/2026

2026 Annual Meeting & Exhibit Program Description

Monday, April 27, 2026

7:30 AM – 8:30 AM EST

CHECK-IN / REGISTRATION

Get ready for the conference! Registered attendees can stop by the Registration Desk to pick up their name badge.

7:30 AM – 8:30 AM EST

CONTINENTAL BREAKFAST IN EXHIBIT AREA

Breakfast and coffee will be available onsite. Network with colleagues before the first session begins at 8:30 AM!

7:30 AM – 3:30 PM EST

SILENT AUCTION

Don't miss out on supporting the IHIMA scholarship fundraiser by bidding on your favorite items. We encourage you to visit the Silent Auction to bid often in the spirit of this worthwhile cause! Pick-up at 4:30 PM. You must be present to claim your item!

8:25 AM – 8:30 AM EST

WELCOME & OPENING REMARKS

Join us for the conference kickoff with opening remarks.

CONCURRENT SESSIONS: 8:30 AM – 9:20 AM EST

Innovation in Action: How AI & Technology is Shaping Health Information at Community Health Network

Cindy Spann, MIS, RHIA, CHPS, CDIP, CCS, CCS-P, FAHIMA

Executive Director Health Information Management at Community Health Network

Health Information Management (HIM) is at the forefront of innovation at Community Health Network, leveraging artificial intelligence (AI) and advanced technologies to transform workflows, improve accuracy and efficiency, and enhance productivity. This presentation will share our journey of adopting AI-driven solutions across multiple domains, including clinical documentation integrity (CDI), autonomous coding, and integrated EHR AI tools. We will also highlight automation initiatives as well as the integration of Microsoft Copilot and Qualified Health to streamline communication, create work instructions, and boost team efficiency. A key component of our success has been Community's AI governance structure, which ensures ethical, compliant, and effective implementation while promoting education and engagement across the organization. Attendees will gain insights into practical strategies, lessons learned, and measurable outcomes that demonstrate how HIM can lead in driving digital transformation. Join us to explore how AI and technology are shaping the future of HIM and empowering teams to deliver smarter, faster, and more reliable health information.

By the end of this session, participants will be able to:

1. Describe how AI and technology solutions such as Iodine, Fathom, and Epic tools have transformed HIM workflows and improved operational performance.

Bridging the Gap: Leveraging IP CDI to Mitigate Clinical Validation Denials

Lori Ganote, MSN RN CCDS CLIMB

Director of CDI Quality at Velarity HCS

In the current regulatory environment, acute care facilities face increasing pressure from payor denials that jeopardize financial stability. This session explores how Inpatient Clinical Documentation Integrity (IP CDI) programs serve as the first line of defense in a robust denial management strategy. We will examine the intersection of clinical care and accurate data representation, focusing on high-risk DRGs and common clinical indicators that trigger medical necessity and coding denials. Attendees will learn how to transition their CDI programs from a volume-based approach to a quality-focused model that prioritizes documentation defensibility.

Domain: Revenue Cycle Management – 1 CEU

2. Identify best practices for implementing autonomous coding and automation in areas like outpatient radiology, primary care, and ROI processes.
3. Understand the role of AI governance in ensuring ethical, compliant, and effective adoption of technology within healthcare organizations.
4. Explore practical applications of productivity tools like Microsoft Copilot for HIM teams, including work instructions, communication, and efficiency gains.
5. Apply insights from Community Health Network's experience to develop strategies for educating teams and driving organizational alignment around AI initiatives.

Domain: *Evolving Topics/Other HIIM Relevant Topics - 1 CEU*

CONCURRENT SESSIONS: 9:30 AM – 10:20 AM EST

Role Evolution in the Mid Revenue Cycle: Health Information and Revenue Integrity Roles working alongside Autonomous Coding

Kacie Geretz, RHIA, CPMA, CCA, CPC

Director of Growth Enablement at Nym Health

As autonomous coding becomes operational reality, health information and revenue integrity roles are entering a fundamental shift. This session explores how HI and RI evolve from transaction focused functions into strategic partners responsible for data truth, financial trust, and governance. Attendees will learn how autonomous coding changes where human expertise is most valuable, why integrity becomes the central operating principle, and how to design a future ready model where HI, RI, and automation work together instead of in competition.

Session objectives

1. Understand how autonomous coding is changing the purpose of HI and RI roles rather than eliminating them
2. Be able to clearly explain the different but connected responsibilities of HI and RI in an autonomous coding environment
3. Identify emerging career paths and skill sets as coding and revenue integrity work shifts from production to oversight, auditing, and governance
4. Leave with practical strategies for redesigning roles, workflows, and success measures for 2026 and beyond
5. Feel more confident about where HI and RI expertise fits and less anxious about the role of automation

Domain: *Evolving Topics/Other HIIM Relevant Topics - 1 CEU*

An overview of the HIPAA Security Rule Cybersecurity NPRM, issued by HHS

Mark Clausman, BS

President of Sterlyn Group

An overview of the HIPAA Security Rule Cybersecurity Notice of Proposed Rulemaking (NPRM), issued by HHS.

The major proposed changes:

- Addressable Items to Become Required
- Mandatory Multifactor Authentication (MFA)
- Network Segmentation
- Enhanced Data Encryption
- Rigorous Risk Analysis and Management Practices
- Improved Compliance Documentation
- Alignment with Modern Cybersecurity Standards
- Asset Inventory, Network, and Data Flow Map
- Contingency Planning
- Security Incident Response
- Security Rule Compliance Audits
- Reviews and Tests of Security Measures
- Vulnerability Scans and Pen-Testing
- Safeguards for Portable Devices
- Patch Management
- Unnecessary Software Removal
- Disable Unused Network Ports
- Data Backups
- Business Associate Cybersecurity
- Anti-malware Protection

Domain: *Health Law and Compliance - 1 CEU*

CONCURRENT SESSIONS: 10:30 AM – 11:20 AM EST

AI Impact and Reskilling the Workforce

Thea Campbell, MBA, RHIA, FAHIMA

President/Chair, AHIMA Board of Directors

As artificial intelligence rapidly reshapes healthcare, health information professionals are uniquely positioned to lead the transition toward smarter, data-driven workflows. This session explores the impact of AI on clinical documentation, coding, and data governance, and highlights the critical skills teams will need to thrive in an evolving digital landscape. Attendees will gain practical insights and strategies to drive responsible AI adoption and prepare the workforce for the future.

With the following learning objectives:

- Explain how AI is transforming health information management (HIM)
- Describe the key competencies and skills health information professionals need to remain competitive in an AI-enabled environment
- Develop an action plan for reskilling teams and adapting organizational workflows

Domain: *Organizational Management and Leadership - 1 CEU*

Leading Through Change: How to Stay Focused, Agile, and Driven Through Transition

Alexis King, MBA, CPTD

Speaker and Career Coach at Alexis King Consulting

In today's ever-changing marketplace, so many leaders are fearful and unsure of how to keep up with the constant changes. It can be helpful to have a process that will ignite their ability to stay focused and remain engaged. With guidance, leaders can discover the ability to move their team in a direction that aligns with the organization's goals using actionable strategies and practical skills. Alexis utilizes a pragmatic 5 step roadmap (Plan, Prioritize, Practice, Persistence, Passion) that participants can implement and make meaningful progress in their professional goals.

Domain: *Organizational Management and Leadership - 1 CEU*

BREAK: 11:20 AM – 11:30 AM EST

NETWORKING / EXHIBITOR SHOWCASE / SILENT AUCTION

Take advantage of this break to visit the offerings at this year's conference! Visit the exhibit area and participate in the raffle drawings to win a fun prize! Bid on your favorite Silent Auction item too! **You must be present to win.**

Raffle and Silent Auction winners will be announced at 4:30 PM EST.

JOINT SESSION 11:30 AM – 12:30 PM EST

AHIMA in Action: Where We Are & Where We're Headed

Thea Campbell, MBA, RHIA, FAHIMA

President/Chair, AHIMA Board of Directors

Jennifer Mueller, MBA, RHIA, SHIMSS, FACHE, FAHIMA, FACHDM

Senior Vice President of Health Information Career Advancement at AHIMA

The AHIMA in Action presentation is designed to convey key initiatives and updates from AHIMA delivered by a combination of AHIMA executive leaders and Board liaisons. This year's content will focus on how AHIMA is addressing critical issues impacting members and the progress we are making to enhance the value and support we provide our community. Content will be limited to 30 minutes, allowing time for Q&A and member interaction with the presenter.

Domain: *Evolving Topics / Other HIM Relevant Topics - 1 CEU*

LUNCH BREAK: 12:30 PM – 1:30 PM EST

LUNCH IN EXHIBIT AREA / NETWORKING / EXHIBITOR SHOWCASE / SILENT AUCTION

Join us in the exhibit area! Enjoy lunch and participate in the raffles while browsing through the variety of exhibits and networking with colleagues. **Winners will be announced at 4:30 PM EST.** *You must be present to win!*

Check out the Silent Auction and bid on your favorite items! **The Silent Auction closes are 3:30 PM EST.** The highest bidder will collect their item at the end of the conference. *You must be present to claim your item!*

Last chance! Make sure to participate in our prize drawings! Prize winners will be announced at the Business Meeting. *You must be present to win!*

Attendees can claim 1 additional CEU for spending time with our exhibitors! (1 CEU for spending 1 hour with our exhibitors!).

**IHIMA Annual Business Meeting
1:30 PM – 2:15 PM EST**

The IHIMA Annual Business Meeting will be conducted at this time. 2026-2027 IHIMA Board Members will be introduced.

IHIMA prize winners announced! **You must be present to win!**

BREAK: 2:15 PM – 2:30 PM EST

NETWORKING / EXHIBITOR SHOWCASE / SILENT AUCTION

Last chance! Take advantage of this last break to visit the exhibit area and participate in the raffle drawings to win a fun prize! Bid on your favorite Silent Auction items too!

Winners will be announced at 4:30 PM EST. You must be present to win!

Indiana's Health Data Utility: Powering Care, Protecting Trust

Lauren Beeman

Director, Relationship Management at Indiana Health Information Exchange

Susan Houck Clark, BS, RHIT

VP of Interoperability Strategy at Converge Health

Patrick Meehan, BA

Director, Product at Indiana Health Information Exchange

Jennifer Williams, MPH, PMP

Director, Business Development at Indiana Health Information Exchange

The Indiana Health Information Exchange (IHIE) is one of the most advanced and longest-running health information exchanges in the country — it remains the backbone of how care teams, health systems, payers, and public health share and use patient data daily. This session takes a practical look at what IHIE actually does, who it serves, and why the value of statewide data exchange has never been higher. We'll highlight the real-world impact of a connected network: providers receiving clinical results instantly, care teams avoiding duplication, payers gaining insight into patient journeys, and public health agencies accessing data at population scale. We'll also explore how exchange capabilities are expanding into emerging use cases, including emergency response, care coordination, behavioral health, and rural connectivity. The session will address the realities shaping the future of HIE: cybersecurity threats demanding vigilance and reinforcing trust, governance and compliance requirements that sharpen data stewardship, and the rapid evolution of interoperability driven by new standards, consumer-facing tools, and national exchange frameworks.

Participants will leave with a clear picture of what's working, what needs work, and how statewide HIE continues to deliver measurable value — because seamless data exchange is no longer optional, it's foundational to care continuity across Indiana.

- Describe how Indiana's statewide HIE supports real-time data sharing across providers, health systems, payers, and public health agencies.
- Identify the tangible value and real-world outcomes enabled by data exchange, including clinical efficiency, reduced redundancy, and improved care coordination.
- Recognize how emerging opportunities — such as behavioral health, emergency response, and rural connectivity — are expanding the role of HIE across the state.
- Explain the external forces shaping the next phase of HIE modernization, including interoperability standards, national exchange networks, and evolving security and compliance expectations.

Domain: Informatics, Analytics, and Data Use - 1 CEU

Navigating Privacy and Security in 2026 - What's Old and What's New

Mark Swearingen, JD

Shareholder at Hall Render

Health care technology is developing at a rapid pace and is impacting every aspect of a health care provider's operations. Lawmakers and regulators are attempting to provide meaningful laws and guidance on a variety of issues, including privacy and security, but they are not keeping up with the technological advancements. Health care organizations are often left to navigate this complex area with a patchwork of old laws, regulations, and guidance, which must be applied in ways that were not foreseen at the time they were created. This adds another layer of complexity to the work health information privacy and security professionals must perform, all while trying not to stifle innovation in their organizations.

This presentation will help attendees understand:

- The scope of laws and regulations currently governing health information privacy and security;
- The various efforts by regulators to modernize those laws and regulations; and
- How to apply these sometimes competing authorities to help their organizations innovate without creating unnecessary risk.

Domain: Information Protection: Access, Disclosure, Archival, Privacy and Security - 1 CEU

PROGRAM CONCLUSION: 4:30 PM – 4:45 PM EST

RAFFLE DRAWINGS / SILENT AUCTION WINNERS

Exhibitor raffle winners will be announced! Silent Auction winners will collect your item!

You must be present to claim your item!

From Data to Decisions: Unlocking Healthcare Potential Through Coding, Auditing, and Analytics

Ericka Coplin, RHIA, CCS

Senior Manager of Education, Coding & Revenue Cycle Management at AHIMA

This is a bonus presentation for all IHIMA26 registered attendees!

You'll receive access to this online presentation on April 28, 2026.

Session Description:

Attendees will learn how coding, auditing, and analytics build off each other and provide healthcare organizations with opportunities for furthering education, enhanced financial performance, and strategic growth.

Learning Objectives:

- Describe how coding, auditing, and analytics work together to improve data accuracy and efficiency.
- Explain how audit and analytic insights can enhance coder education and performance.
- Recognize the impact of integrated coding, auditing, and analytics on revenue integrity and financial outcomes.
- Identify ways to apply data-driven insights for strategic growth and compliance.

Domain: Informatics, Analytics, and Data Use – 1 CEU

*This presentation is exclusive content for registered in-person attendees of the IHIMA 2026 Annual Meeting & Exhibit. It will be available online for your viewing until May 18, 2026.



Lauren Beeman

Director, Relationship Management at Indiana Health Information Exchange

Lauren Beeman has over 20 years of experience in healthcare customer management to drive strategic growth and build lasting customer relationships. By combining payer expertise with health information exchange knowledge, she drives solutions-driven conversations with clinical and administrative leaders. Lauren is committed to improving organizational outcomes for better patient care.



Thea Campbell, MBA, RHIA, FAHIMA

President/Chair, AHIMA Board of Directors

Thea Campbell is an innovative servant leader committed to achieving top performance by leveraging a compelling vision of efficiency, growth, and diversity. Over the course of her career, she has worked with multiple consulting firms that specialized in healthcare-related revenue cycle improvement and health information management. Campbell is an expert in the implementation and optimization of electronic health records, the ICD-10 code set, focused regulatory compliance, and computer-assisted coding. She has served as the senior director of a 200+ person health information department at the largest academic medical center in the western U.S. with an annual budget of more than \$30 million. Campbell is a vice president on the executive board and council commissioner for her local Boy Scouts of America's council and serves as a diversity, equity, and inclusion lead on a national level for the BSA.



Mark Clausman, BS

President of Sterlyn Group

Founded in 2001, Mark Clausman, President of The Sterlyn Group, Inc. is a trusted information security consulting firm headquartered in Central Indiana. For more than two decades, we have specialized in healthcare cybersecurity and HIPAA compliance consulting, helping healthcare organizations protect sensitive data, reduce risk, and meet complex regulatory requirements. The Sterlyn Group is an independent, third-party information security services provider delivering comprehensive security risk analyses, technical and administrative assessments, audits, and regulatory compliance services. Our core strength lies in helping healthcare organizations navigate HIPAA and related security and privacy regulations through practical, defensible, and audit-ready solutions. We have provided HIPAA compliance and cybersecurity services to over 100 healthcare facilities across Indiana and the Midwest, as well as organizations on both the West Coast and East Coast. Our experience spans hospitals, clinics, rural health providers, and other Covered Entities and Business Associates, giving us a deep understanding of the operational and regulatory challenges faced by healthcare organizations. In addition to healthcare, The Sterlyn Group supports clients in financial services, education, legal, government, aerospace, and telecommunications—bringing proven security best practices from multiple regulated environments into our healthcare work.



Ericka Coplin, RHIA, CCS

Senior Manager of Education, Coding & Revenue Cycle Management at AHIMA

Ericka has over 20 years of experience in Health Information Management, with expertise in professional, outpatient, and inpatient facility coding. She has held a variety of roles, including coder, coding coordinator, and educator, and has extensive experience in coder training, quality review, and audit management. During her tenure as Coding Coordinator for an acute care hospital, Ericka led education for the ICD-10-CM/PCS transition and served on the Revenue Cycle Committee.

She earned her Health Information Management degrees from Stark State College and the University of Cincinnati and is a past recipient of OHIMA's New Graduate Award. She was also inducted into the National Society of Leadership and Success. An active OHIMA volunteer, Ericka has served on multiple committees and mentors participants in the VIP PPE Coding, Auditing, and Revenue Cycle Module.

In her current role as Senior Manager of Education, Coding, & Revenue Cycle at AHIMA, Ericka contributes to the development and maintenance of coding and revenue cycle education, ensuring alignment with industry standards and advancing the HIM profession.



Lori Ganote, MSN, RN, CCDS, CLIMB

Director of CDI Quality at Velarity HCS

Lori is a seasoned healthcare leader with a background in nursing and Clinical documentation Integrity, Lori specializes in bridging the gap between clinical care and accurate data representation. At Velarity HCS, she oversees quality initiatives that ensure high standards in clinical documentation, supporting both patient outcomes and organizational financial health. With her extensive credentials, including a Master of Science in Nursing (MSN) and specialized certifications like CCDS and CLIMB, she brings deep expertise in auditing, process improvement, and the complexities of the modern revenue cycle. Lori is a dedicated advocate for continuous education and frequently shares her insights on best practices for maintaining data integrity in evolving clinical environments.

**Kacie Geretz, RHIA, CPMA, CCA, CPC**

Director of Growth Enablement at Nym Health

Kacie Geretz is the Director of Growth Enablement at Nym Health and has spent her career working across the middle revenue cycle. Her experience includes revenue integrity, managed care contracting, coding operations, and revenue cycle automation design. Kacie partners with health systems and provider organizations to thoughtfully introduce autonomous medical coding and other technologies that support cleaner claims, fewer denials, and more predictable financial performance. She writes and speaks about the day to day realities of revenue cycle work, the impact of automation, and practical steps healthcare organizations can take to strengthen their middle revenue cycle.

**Susan Houck Clark, BS, RHIT**

VP of Interoperability Strategy at Converge Health

Known as the “Health IT Rock Star,” Susan’s career has spanned from her beginnings at a clinic front desk to managed care operations, EHR implementation, privacy & security, health information management, health information exchange, Medicaid and public health technology, and federal & state policy and advocacy. This diverse background has formed the perfect stage for Susan to observe the entire healthcare ecosystem, enabling her to transcend traditional silos with an understanding of the dependencies and impacts on multiple stakeholders. In her current role she creates pathways for the “last mile” of interoperability in settings such as behavioral health, social, and justice involved care. Susan has served in multiple volunteer positions, including as president of the Indiana Health Information Management Association, HIMSS Indiana chapter secretary, on the AHIMA Nominating Committee, and as the chair of the AHIMA Advocacy & Policy Council.

**Alexis King, MBA, CPTD**

Speaker and Career Coach at Alexis King Consulting

Alexis King is a professional speaker, career coach and #1 Amazon Best Selling Author. She has over 20 years of experience in Learning and Development, working at fortune 500 companies and is a Certified Professional in Talent Development (CPTD). Alexis has led a Global Team at a large Tech company for many years. She speaks about how to apply a 5-step process called The Career Ninja Mindset to achieving their goals. Using this process, you can go from invisible to invincible so you can be in control of your success. After people work with Alexis, they will feel empowered to make a change toward their next goal or new dream.

**Patrick Meehan, BA**

Director, Product at Indiana Health Information Exchange

As Director of Product Management at the Indiana Health Information Exchange (IHIE), Patrick Meehan leads the strategic development and execution of IHIE’s product portfolio—one of the largest and most robust health information exchanges in the country. With a strong focus on aligning technical capabilities with real-world healthcare needs, Patrick Meehan collaborates across business and engineering teams to define product vision, shape roadmaps, and drive innovation. Known for bridging the gap between strategy and delivery, he brings deep expertise in agile leadership, stakeholder engagement, and building products that improve outcomes across the healthcare ecosystem.



Jennifer Mueller, MBA, RHIA, SHIMSS, FACHE, FAHIMA, FACHDM

Senior Vice President of Health Information Career Advancement at AHIMA

Jennifer Mueller is the Senior Vice President of Health Information Career Advancement at AHIMA. In this role, she leads initiatives to assess and meet the professional and training needs of the health information (HI) workforce. She oversees AHIMA's CEU development, educational quality initiatives, and member career advancement strategies.

Previously, Jennifer served as the Vice President and Privacy Officer at the Wisconsin Hospital Association Information Center in Madison, Wisconsin. She has also held leadership roles such as Vice President and Chief Information Officer at Watertown Regional Medical Center. Her extensive experience includes a term as President of AHIMA and a three-year tenure on its Board of Directors.

Jennifer is actively involved in professional organizations at both national and state levels. Nationally, she is a member of the American Health Information Management Association (AHIMA) and the American College of Healthcare Executives (ACHE), holding Fellow certifications from both. In Wisconsin, she is a two-time Past-President of the Wisconsin Health Information Management Association (WHIMA), a participant in the Wisconsin Chapter of the Health Information and Management Systems Society (HIMSS), the HIPAA Collaborative of WI (HIPAACOW), and previously served as Treasurer on the board of the Wisconsin Statewide Health Information Network (WISHIN).

Her accolades include WHIMA's Rising Star Award, Motivator Award, Distinguished Member Award, and Professional Practice Mentor Award. Jennifer holds a Bachelor of Science in Health Information Management and an MBA from the University of Wisconsin-Milwaukee.



Cindy Spann, MIS, RHIA, CHPS, CDIP, CCS, CCS-P, FAHIMA

Executive Director Health Information Management at Community Health Network

Cindy Spann is an accomplished health information management leader with over 25 years of experience driving innovation and compliance in healthcare organizations. She currently serves as Executive Director of Health Information Management at Community Health Network. A Fellow of the American Health Information Management Association (FAHIMA), Cindy holds multiple credentials, including RHIA, CHPS, CCS, CCS-P, and CDIP. She earned her Master of Information Science from Indiana University and has served in leadership roles for IHIMA, including President, and is the current AHIMA Fellow Committee Chair. Her passion for advancing health information practices continues to shape the future of healthcare delivery.



Mark Swearingen, JD

Shareholder at Hall Render

Mark Swearingen has practiced in the area of health information privacy and security for over 27 years, with particular focus on HIPAA compliance, data breach response, government investigations, website tracking technologies, and 42 C.F.R. Part 2. Mark regularly helps client navigate the complexities of health care data breaches, including cases involving ransomware, email phishing, lost/stolen devices, insider threats and medical devices. He regularly guides clients through government investigations of privacy and security incidents and has successfully negotiated resolutions and settlements with both federal and state agencies. Mark also advises clients on issues relating to emerging technologies, such as artificial intelligence and medical apps. Mark is a member of the Indiana Governor's Executive Counsel on Cybersecurity and has served on the Board of the Indiana Security and Privacy Network (InSPN) for 20 years.



Jennifer Williams, MPH, PMP

Director, Business Development at Indiana Health Information Exchange

As Director of Business Development at the Indiana Health Information Exchange (IHIE), Jennifer L. Williams leads the organization's sales strategy and manages key relationships with health systems, state agencies, and other partners across Indiana. With a strong focus on aligning business growth with statewide healthcare priorities and advancing innovation through technology, she supports strategic initiatives, oversees RFI and RFP development, and drives opportunities that expand IHIE's impact. Known for her ability to build partnerships and advance collaboration, Jennifer brings more than two decades of experience in public health informatics, nonprofit leadership, and healthcare innovation.
